Praveen M

+91 9901480840

[manohar.praveen1389@gmail.com](mailto:manohar.praveen1389@gmail.com)

Quality-focused, detail-oriented analyst, developer and liaison with 6 years of overall experience in the IT industry with 3 plus years of **Business Analysis** work. I have been predominantly aligned to Residential Mortgage. My current stint includes Business Analysis, requirement gathering for prospect, ideating and solution designing.

**Functional Expertise**

* Own and Manage Product Roadmaps. Envision solution ideas & convert to working prototypes
* Good Business Analysis acumen
* Requirement Elicitation, Envision, Conceptualization, Business Requirement Definition, Functional specifications/Use Case /User Story writing, SDLC- Agile and Waterfall, Fit for business/user experience testing, Client Demos and Presentations
* Process Mapping, Business Transformations
* UI/UX designing using Low-Fi prototyping, Visio, HTML, Balsamiq

**Technical Skills**

|  |  |
| --- | --- |
| **Processes** | Waterfall, Agile |
| **Modeling & Designing Tools** | MS Visio, UML |
| **Application Packages** | Balsamiq, MS Visio, CVS, Clear Case and Share point (Document Repository) |
| **Defect Tracking Tools** | Rational Clear Quest, JIRA |
| **Version Control Tools** | Rational Clear Case, SVN |
| **Languages** | JAVA, XML, HTML, SQL |
| **MS Suite** | MS-Office, MS-Excel, MS-Visio, MS-Access, MS Outlook, MS Power-point, MS- Project, Magic Draw |

Work Experience

Stearns Lending Online portal

The project dealt with the development of an online loan application portal for Stearns Lending. The portal would enable potential customers to register as new users and provide major features of creating an online loan application, ordering credit, get the pricing options based on the provided application details, comparing the pricing options, submitting to the AUS and final submission of the full loan application.

Responsibilities

* Interacting with stakeholders to envision and document the Business Requirements.
* Translating the collected business requirements into business functional specification and detailed test plans.
* Design the Business Process Workflow Models
* Researching, prototyping all new features/enhancements using Balsamiq
* Document workflows and results of business analysis and obtain sign-off from client on the specifications.
* To provide the link between the customer, development team and any third party regarding software functionality, throughout the development lifecycle.
* Bug tracking and bug reporting using TFS.

Freedom Mortgage Corporation

FMC’s service oriented architectural solution to reduce load on their existing Loan Origination System, Lakewood. All the credit pulls and pricing calls in Freedom were routed through Lakewood thus increasing the load on their LOS. This solution helped bypass the dependency on the LOS and made all third-party integrations a pluggable use for all our clients.

Responsibilities

* Interacting with the stakeholders to understand their existing los to understand the pitfalls
* involved in low level designing of the new system
* documented mapping between as-is and to-be system
* run tests to compare to see the results matched with their existing system
* support clients integrate with our system and troubleshoot issues during integration

Fifth third bank

Collection Web Portal is a customer facing internet application where users could request for financial assistance on their mortgages by filling up details about bankruptcy and upload supporting documents against them.

Responsibilities

* Involved in requirements gathering and Liaise between client stakeholders in analyzing the requirements
* Drafting High Level Use case document
* Draft the functional specification document post the concept definition phase
* Co-ordinate and assist the UI designer in developing the MOCK-Ups for the proposed application
* Develop process flow charts flow diagrams
* Provide review clarifications to the design, development and QA teams
* Build customer confidence by acquiring customer’s process knowledge and disseminate the knowledge internally
* Draft Change Requests
* Review test cases written by the Quality Assurance team
* Participate in the User acceptance testing

CERTIFICATIONS

* School of Mortgage Banking- I, 2016
* School of Mortgage Banking – II, 2017

Education

Bachelor Of Engineering [Information Science and Engineering], South East Asian Collège of Engineering and Technology.